



5-Year Limited Residential Warranty

EL & EL PREFINISHED FIBERGLASS DOORS

EL & EL Wood Products in-house Prefinished Fiberglass Doors will not crack, peel, check or blister on the surface or lose adhesion for a period of five years from the date of purchase. EL & EL will replace, repair or refund the original purchase price to replace any Prefinished Fiberglass Door failure under this warranty, does not include labor cost. Prehung Wood Frames are excluded from this warranty.

Failures or defects not covered under this warranty include, but are not limited to the following: improper packaging, handling, storage, installation, maintenance, cleaning products, warping and unit failure caused exposure to direct sunlight without proper overhang on dark-colored finishes e.g., Black, Brown Mahogany, or similar, on any surface of a door, or use of any top coat other than the manufactures recommended product, minor fading or exposure to harmful chemicals, fumes, vapors, scratches from pets or acts of God or any other cause of occurrence beyond the reasonable control of EL & EL Wood Products.

This warranty is applicable to the original purchaser and is not transferable. This warranty is for residential single-family homes only. EL & EL Wood Products makes no other warranty and sole responsibility is stated herein. A written notification must be submitted to EL & EL Wood Products Corp. for any warranty claim and an inspection of the defective product may be required. This prefinish warranty will be declared void: if the prefinished door is purchased with no hinge prep, no bore prep, and/or if any additional machining or modification is done to the door in the field.

This warranty update will be effective on orders placed on or after October 1st, 2021 (All previous warranty publications are hereby declared null and void).



EL & EL Wood Products

Millwork that creates distinction.

Masonite® Warranty

EL & EL Wood Products



LIMITED LIFETIME WARRANTY

Belleville® Fiberglass Entry Doors

BELLEVILLE®

DISTINCT ARCHITECTURAL DETAILS

Subject to the limitations and conditions set forth below, Masonite warrants the door panel to be free of manufacturing defects in material and workmanship from the date of its original installation. Masonite grants this warranty only to the original purchaser of the door and the original purchaser of the building where the door was installed. **THIS WARRANTY IS NOT TRANSFERABLE.**

The warranty excludes any defects in the coating on the door, any glass inserts or other accessories. Also excluded are defects resulting from (1) exposure to chemicals, acid or fumes; (2) improper use; (3) improper installation; (4) improper maintenance; (5) water-related damage; or (6) a failure to follow any applicable installation, care or maintenance instructions.

THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESSED OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY. MOREOVER, IN NO EVENT WILL MASONITE BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES. This warranty gives you specific legal rights. Other rights vary from state to state and may apply to you. Some states and federal laws do not allow the exclusion of implied warranties. In the event these laws apply, then the length of any implied warranty shall be one (1) year or the shortest time in excess of one year permitted under applicable law. Similarly, some states do not allow the exclusion or limitation of consequential damages and, if applicable, this limitation will not apply.

If a defect occurs, Masonite, at its sole option, will furnish a replacement door, repair the door or refund the original purchase price. **MASONITE'S MAXIMUM LIABILITY IS LIMITED TO THE AMOUNT OF THE ORIGINAL PURCHASE PRICE. MASONITE WILL NOT PAY THE COSTS OF LABOR, INSTALLATION OR FINISHING FOR ANY REPLACEMENT DOOR. No representative of Masonite or any other person has any authority whatsoever to assume for Masonite any other liability or responsibility in connection with the door warranted herein.**

If you have a warranty claim, please notify your Masonite Dealer. Include in the notice the following information:

- A. description of door;
- B. name and address of owner and installer;
- C. proof of sale; and
- D. detailed explanation of defect.

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86910064 Rev. B 05/10

LIMITED LIFETIME WARRANTY

VistaGrande™ Flush-Glazed Fiberglass Entry Doors

VISTAGRANDE®

BRING THE OUTDOORS IN

Subject to the limitations and conditions set forth below, Masonite warrants from the date of its original purchase that (a) the door panel will be free of manufacturing defects in material and workmanship for the expected lifetime of the door; and (b) Masonite's factory-installed glass inserts and frames will be free from seal failure or extraordinary discoloration resulting from a manufacturing defect in materials or workmanship for periods of five (5) years for its clear glass inserts and ten (10) years for its decorative (i.e. Chord, Pear, Centennial 10™ and 15™) glass inserts. Masonite grants these warranties only to the original purchaser of the door and the original purchaser of the building where the door was installed. **THIS WARRANTY IS NOT TRANSFERABLE.**

Warranty does not apply to the coatings on the door, any wood components or accessories (such as hardware). Also excluded are damages resulting from or caused by (1) exposure to acid, chemicals or fumes; (2) improper use; (3) improper installation; (4) improper maintenance; (5) water-related damage; (6) application of dark coating to the door; (7) installation behind a non-vented storm door; or (8) a failure to follow any applicable installation, care or maintenance instructions. Bubbles, lines, slight surface imperfections and slight discoloration are characteristics of fine hand-crafted glass and are not considered defects.

THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESSED OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY. MOREOVER, IN NO EVENT WILL MASONITE BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES. This warranty gives you specific legal rights. However, rights vary from state to state and may apply to you. Some states and federal laws do not allow the exclusion of implied warranties.

In the event these laws apply, then the length of any implied warranty shall be one (1) year from the date of the purchase from Masonite, or the shortest time in excess of one year permitted under applicable law. Similarly, some states may not allow the exclusion or limitation of consequential damages and, if applicable, this limitation will not apply.

If a warranty claim occurs, Masonite, at its sole option, will furnish a replacement door, repair the door or refund the original purchase price. **MASONITE'S MAXIMUM LIABILITY IS LIMITED TO THE AMOUNT OF THE ORIGINAL PURCHASE PRICE OF THE DOOR. MASONITE WILL NOT BE LIABLE FOR OR PAY THE COSTS OF LABOR, INSTALLATION OR FINISHING FOR ANY REPLACEMENT DOOR. No representative of Masonite or any other person has any authority whatsoever to assume for Masonite any other liability or responsibility in connection with the door warranted herein.**

If you have a warranty claim, please notify your Masonite Dealer. Include in the notice the following information:

- A. description of door;
- B. name and address of owner and installer;
- C. proof of sale (including original purchase price); and
- D. detailed explanation of defect.

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LIMITED LIFETIME WARRANTY

Barrington® Textured Fiberglass Entry Doors

BARRINGTON®

ULTIMATE STYLE & DURABILITY

Subject to the limitations and conditions set forth below, Masonite warrants from the date of its original installation that (a) the door panel will be free of manufacturing defects in material and workmanship for the lifetime of the door; and (b) Masonite's factory-installed glass inserts and frames will be free from seal failure or extraordinary discoloration resulting from a manufacturing defect in materials or workmanship for periods of five (5) years for its clear glass inserts and ten (10) years for its decorative glass inserts. Masonite grants these warranties only to the original purchaser of the door and the original purchaser of the building where the door was installed. **THIS WARRANTY IS NOT TRANSFERABLE.**

The warranty excludes any defects in the coatings on the door and accessories. Also excluded are defects resulting from (1) exposure to acid, chemicals or fumes; (2) improper use; (3) improper installation; (4) improper maintenance; (5) water-related damage; or (6) a failure to follow any applicable installation, care or maintenance instructions. Bubbles, lines, slight surface imperfections and slight discoloration are characteristics of fine hand-crafted glass and are not considered defects.

THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESSED OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY. MOREOVER, IN NO EVENT WILL MASONITE BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES. This warranty gives you specific legal rights. Other rights vary from state to state and may apply to you. Some states and federal laws do not allow the exclusion of implied warranties. In the event these laws apply, then the length of any implied warranty shall be one (1) year or the shortest time in excess of one year permitted under applicable law. Similarly, some states do not allow the exclusion or limitation of consequential damages and, if applicable, this limitation will not apply.

If a defect occurs, Masonite, at its sole option, will furnish a replacement door, repair the door or refund the original purchase price. **MASONITE'S MAXIMUM LIABILITY IS LIMITED TO THE AMOUNT OF THE ORIGINAL PURCHASE PRICE. MASONITE WILL NOT PAY THE COSTS OF LABOR, INSTALLATION OR FINISHING FOR ANY REPLACEMENT DOOR. No representative of Masonite or any other person has any authority whatsoever to assume for Masonite any other liability or responsibility in connection with the door warranted herein.**

If you have a warranty claim, please notify your Masonite Dealer. Include in the notice the following information:

- A. description of door;
- B. name and address of owner and installer;
- C. proof of sale; and
- D. detailed explanation of defect.

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Open to extraordinary.

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Masonite® Warranty

EL & EL Wood Products



Open to extraordinary.

Product Warranty

Warranty Coverage

See terms of 10 year limited warranty on the decorative glass at www.masonite.com and the five year warranty for commodity glass and frames.

In order to validate your warranty, all glass and glass lite frames ("Products") must be finished in accordance with manufacturer's recommendations.

Subject to the conditions, exclusions and limitations stated herein, Masonite warrants that when delivered to customer, its Products will be free from any manufacturing defects in material and workmanship that render the Product unfit for its normal and recommended use.

This warranty applies only to the original purchaser of the Product [or from the original owner of the single family home where the glass is installed]. This warranty is not transferable or assignable to any other party.

The period of warranty shall begin as of the date of purchase by the customer and shall extend for the products respective warranty period.

Exclusion

This warranty does not cover any of the following:

- Any defects or damages arising out of and/or caused during shipment by common carriers, private transportation, or any other means of transportation.
- Any defects or damages arising out of improper maintenance, installation, handling, cleaning, finishing, glazing, misuses, abuse, acts of God, accidents, and/or any other circumstances beyond the reasonable control of Masonite.
- Any Products installed in, or submitted to high heat conditions, high moisture conditions, high vibration, and/or extreme temperature changes, or painted a dark color or installed behind a storm door. Products with Centurion® frames can be: submitted to high heat conditions, painted a dark color, installed behind storm doors.
- Any defects or damages caused by, arising out of or related to improper seal for glass products sold without Masonite's factory applied sealant.
- Bubbles, lines, slight surface imperfections or discolorations are characteristics of all fine hand crafted glass and are not considered imperfections.
- Masonite does not warrant any non-Masonite applied factory finishes such as the application of a primer, paint or stain to the frame. Some finishes may not provide proper adhesion. You should consult with the paint manufacturer or distributor before selecting a finish to insure it is appropriate for the intended use.
- WARNING:** Using frames behind non-vented storm doors or painting frames a dark color may cause heat damage and will void the warranty.
- Labor, shipping, or other charges incurred or claimed by the customer.
- Products installed in a structure other than a single family home.

Inspection and Discovery of Defect

It is the customer's responsibility to inspect the product immediately upon receipt of shipment. If a defect covered under this warranty is discovered upon such inspection, the customer shall immediately file a claim in accordance with the proper procedure as set forth below.

Masonite shall have no obligation with respect to any defect reasonably discoverable upon immediate inspection, when such defective product is installed (or otherwise used) prior to properly filing a claim. If a defect is discovered after receipt of shipment but within the products warranty period, the customer shall immediately file a claim in accordance with the proper procedures as set forth below.

Warranty Claim Procedures

The customer must comply with the following procedures to make a proper claim under this warranty:

- The customer must present a written claim to Masonite within 30 days after discovering a defect. The written claim must be received within the product's warranty period.
- The customer must provide the following information in its written claim.
 - adequate description of the claimed defect(s)
 - identification of product design or pattern;
 - date of purchase, place of purchase, purchase price, and date of delivery to customer.
- The customer must, if requested by Masonite, permit Masonite or its representative to inspect the product or if requested return product freight prepaid for inspection.

Remedies

- After receiving a valid claim, Masonite has the option to
 - repair the product or
 - provide a replacement product (or part, as appropriate) of like kind and design as specified in paragraph 2 below or
 - refund a percentage of the original purchase price as follows:

0 - 5 years	100%
6 - 8 years	50%
9 - 10 years	25%

- Replacement of the insulation glass component of the product will result in the following charge to the customer based on a percentage of Masonite then current wholesale price for a comparable product.

Period after Purchase	Amount of Charge to Customer
0 - 5 years	none
6 - 8 years	25%
9 - 10 years	50%

- If Masonite elects to provide a replacement product, the limited warranty on the replacement product will last for the balance of the warranty on the original product. If the customer fails to provide a satisfactory proof of the date of purchase, the date such product was manufactured shall be used.

Disclaimer of Warranty

Masonite makes no other warranties, expressed or implied, statutory or otherwise, with respect to its product (or any other replacement product), including any warranties of merchantability or fitness for a particular purpose, except to the extent provided herein.

Limitation of Remedies

The remedies set forth above are the customer's exclusive remedies for all causes of action related to the subject matter, including without limitation, breach of contract, breach of warranty or negligence. All claims must be brought within one (1) year from the date the claim arose unless a different minimum time is permitted under the applicable law. In no case shall Masonite be liable to the customer or any other person for any general, incidental, or consequential damages.

UNLESS MODIFIED IN WRITING SIGNED BY BOTH MASONITE AND THE CUSTOMER, THIS WARRANTY IS THE COMPLETE AND EXCLUSIVE WARRANTY RELATED TO THE PRODUCT, AND IT SUPERSEDES ALL EARLIER AGREEMENTS. NO EMPLOYEES OF MASONITE AND OR ANY OTHER PARTY IS AUTHORIZED TO MAKE ANY ADDITIONAL WARRANTY. INVALIDATION OF ANY ONE OR MORE OF THE PROVISIONS OF THIS WARRANTY SHALL NOT INVALIDATE OR EFFECT ON ANY OF THE OTHER PROVISIONS.

www.masonite.com

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